

# Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-StationBuilding BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

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<u>C A No. 150287845</u> <u>Complaint No. 41/2021</u>

In the matter of:

Salauddin

.....Complainant

**VERSUS** 

BSES Yamuna Power Limited

.....Respondent

#### Quorum:

- 1. Mr. Arun P Singh (Chairman)
- 2. Mrs. Vinay Singh, Member (Legal)
- 3. Dr. Harshali Kaur, Member (CRM)

### Appearance:

- 1. Mr. Vinod Kumar, Counsel for the complainant
- 2. Mr. Imran Siddiqi & Mrs. Renu Mehra, On behalf of BYPL

#### ORDER

Date of Hearing: 11th June, 2021 Date of Order: 17th June, 2021

# Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that the complainant applied for category change from non-domestic to domestic but the respondent company rejected his application for category change.

It is also his submission that he is residing at property no. Ground floor Sayyad Peer Mazar, E-3/4, Ramesh Park, Laxmi Nagar, Delhi-92. He applied for category change of electricity connection vide CA No. 150287845 vide request number 8004571987 at said premises and respondent submitted that they

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cannot process his application for category change as the meter is installed in J J Cluster. Therefore, he requested the forum to direct the respondent for change of category for his CA No. 150287845 or else release a new domestic connection to him.

Notice was issued to both the parties to appear before the Forum on 25.03.2021.

The respondent company submitted their reply stating therein that the complainant applied for category change from non-domestic to domestic category vide request no. 8004571987 at E-3/4 GF, Sayyad Peer Mazar, Ramesh Park, Laxmi Nagar, Delhi-110092. During site inspection it was found that already a domestic connection exists at premises vide CA no. 101007674, R/C Sirajuddin, energization date 13.02.2009 existing in the same premises.

Respondent further added that there is address mismatch between existing domestic connection bearing CA no. 101007674 and a non-domestic connection bearing CA No. 150287845 but both these meters found existing physically at same premises. It was also their submission that the premises is under HT line, hence new electricity connection cannot be provided as per law.

Respondent also quoted Regulation 61 of Central Electricity Authority (Measures relating to safety and Electric Supply) Regulations, 2010, provides for distance both vertical and horizontal to be maintained from the highest/nearest point of the building.

The matter was heard 05.03.2021, when none was present on behalf of the complainant. The matter was again heard on 09.04.2021, when the complainant was directed to file the Jhuggi receipts, in whose name the Jhuggi was allotted 2 of 3 Flan holi and the number of floors constructed.

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Respondent further submitted that already two connections are running in the said Jhuggi one under domestic category and other under non-domestic category. It was further submitted that the Jhuggi is under HT line. Secretary of the Forum was directed to issue a letter to DTL for ascertaining vertical and horizontal distances. Respondent was also directed to provide clearances from the line.

The matter was finally heard on 11.06.2021, when the counsel of the complainant submitted that as per respondent's requirement they have submitted all the required documents for category change. Respondent submitted that they are ready to change to category of the connection of the complainant.

On dated 16.06.2021, the counsel of the complainant submitted application for withdrawal on behalf of the complainant. The withdrawal letter stated that the official's of the respondent are ready to change the category of the electricity connection and the counsel of the complainant wishes to withdraw the complaint.

Under the circumstances, this Forum finds it prudent to allow the complainant to withdraw his complaint and directs the office to consign the file to record room after sending a copy of this order to both the parties. No order as to the cost.

The order is issued under the seal of CGRF.

(HARSHALI KAUR)

MEMBER (CRM)

(VINAY SINGH)

MEMBER (LEGAL)

(ARUN PSINGH)

CHAIRMAN